

Quality Policy



UNITED KINGDOM

Colas Limited is an intelligent service provider for the design, building and maintenance of transport infrastructure. We are committed to managing the quality of products and services provided to clients and to implement a process of continual improvement. We demonstrate our commitment to go further by maintaining strong relationships with our customers to deliver best practice and value at all times.

We will achieve this through:

- The establishment of long-term collaborative relationships with customers, suppliers, sub-contractors and other stakeholders to develop pioneering solutions that fully comply with relevant legal requirements, standards and specifications.
- The implementation of an effective quality management system (QMS) that delivers efficient, safe and environmentally sustainable processes and is accredited to ISO 9001 and relevant National Highway Sector Schemes.
- The establishment of quality objectives that are embedded at all levels of the business through our Performance Management Framework.
- The understanding of risks and opportunities that impact on the effectiveness of our QMS and ability to achieve our strategy.
- The establishment, measurement and review of our business processes as part of the Integrated Business Management System (IBMS).
- The recruitment and retention of a pool of talented and passionate people, developed to ensure commitment to, and delivery of, business objectives.
- The provision and maintenance of the necessary resource, infrastructure, intelligent and innovative engineering solutions to support the organisation in delivering its vision for growth.

We are committed to improving our business by sharing best practice with the International Colas Group, investing in technology and R&D and establishing an organisational culture whereby employees are encouraged to utilise their creativity to drive improvement and innovation activity.

Chief Executive Officer

A handwritten signature in black ink, appearing to read "C. Fergusson".

C. Fergusson
Sept. 2018